



# SUNDALE UTILITIES, INC

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December 23, 2014

To The Illinois Commerce Commission:

First off I would like to introduce myself. My name is Brad Spurgeon and I am Vice President of Sundale Utilities, Inc. We are a small family owned business that I run with the help of my father Olen Spurgeon. We purchased the business from my grandfather in the fall of 1998. Because of the small size of our business, most of our work is done manually in our office. We have two employees in the office and we are able to address the needs and questions of our customers in person.

We are a water and sewer company. We have a customer base of 385 in the Washington area of which we offer both water and sewer and in the Sunnyland and Robein area we have sewer only with a customer base of 850.

After reading through the new rulings we are obviously going to have to make some changes. First off, we are going to have to create a website with all the required information. Since no one here is familiar on how to do this, we think this might take a little extra time to implement this. We feel we could have this done by January 1, 2016.

Second we are going to have to get a new billing program. One that will include all the new information required on the billing statements. We are pretty confident that this can be done by January 1, 2016 also.

We will also have to change our disconnect notices as they will not meet the new requirements. This too should be done by January 1, 2016. As far as the rest of the new requirements my staff and I feel these won't be much of an issue to implement since we do a lot of them already. To keep things simple we felt we would set a target date of January 1, 2016 for everything to be done.

We will begin checking out our options concerning the changes we will need to make immediately and will follow up with Jim Agnew and Joan Howard within 120 days to let them know of our progress.

Sincerely

Brad W Spurgeon